



# **Business Customer Gateway Release Notes 7.0**

**Version 1.0**

**October 11, 2013**

# Business Customer Gateway

## Release Notes

The Business Customer Gateway (BCG) Release 7.0 will be deployed on October 27, 2013. This release introduces new functionality to the BCG system. These Release Notes provide the contents of this release and its effect on the following areas based on changes identified during the test stage of the development cycle.

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# 1. Internal and External Customers

The Business Customer Gateway (BCG) will be deployed on October 27, 2013. This release introduces new functionality. The following items are included in BCG Release 7.0 and are of interest to internal and external users of the system.

## 1.1 Overall System Change

- Performance testing and improvements were made to enhance overall user experience.

## 1.2 Registration

- Users creating a new BCG account with a pre-existing CRID will have the ability to request the core suite of services or request a custom set of services during account creation. The user will have the choice to assume the BSA role for any services that do not have one. Previously all new users had the core suite of services requested on their behalf and automatically became the BSA if one did not exist.

## 1.3 Public Homepage

- Full-Service promotional materials will be made available on the public homepage to assist users with the onboarding process.

## 1.4 Signed-In Homepage

- Users will have an onboarding guide download option on the Welcome Page.

## 1.5 Mailing, Shipping, and Other Services Pages

- Improvements were made to the Mailing, Shipping and Other Services pages to minimize scrolling by incorporating a collapse/expand functionality for service descriptions. Previously all service descriptions were displayed by default.

## 1.6 Support

- Mail Service Providers may access detailed information about the MSP Tools available on the BCG under the Online Support area of the Support page.

## 1.7 Manage Account

- Manage Profile
  - BSA users will have the option to display their additional contact information to all users at their business location.
  
- Manage Services
  - Users will have the ability to identify the BSA, and contact information if provided, that manages access to each service at their business location. The information will be visible to any user at that business location regardless to service status. Prior to this release, the BSA information was only visible to users with a service that has been approved.
  
- Manage Locations
  - A user adding a location to their BCG account with a pre-existing CRID will have the ability to request the core suite of services or request a custom set of services during account creation. The user will have the choice to assume the BSA role for any services that do not have one. Previously all new users had the core suite of services requested on their behalf and automatically became the BSA if one did not exist.
  - Users primary location will be listed first followed by all other locations, sorted by CRID.

## 1.8 508 Compliance

- A variety of improvements has been made to enhance our visually impaired users experience.